



OpenText™ MedNX

Step into the cloud – increase the speed, security and traceability of lab report distribution

Clinical laboratories are burdened with capital and people costs to support document delivery. The majority of documents are laboratory reports for which they must ensure that delivery is secure, compliant, prompt, clinically significant, and affordable.

Clinical laboratories experience significant pressure to reduce costs due to emerging technologies, increased competition and government influence prompting greater interoperability. Customers are requiring more complex technology, regulation, and infrastructure needs, which will likely elevate system integration levels far beyond the ability of most laboratory information systems (LIS).

As a result, laboratories are looking for report distribution services to support both the lagging and leading edges of technology. To grow their business, they must support the technology mix of current customers in addition to the innovative technology used by new customers.

MedNX meets the needs of today's increasingly complex healthcare environment by enabling and streamlining cross-enterprise business processes and document exchange. A fully hosted, managed, and secure information exchange platform, MedNX reduces cost and reliance on legacy technology, while enabling new data exchange technologies.

Exchange Protected Health Information in the Cloud

The MedNX cloud-based platform provides a simple, standards-compliant interface; report delivery by dial-up and internet, and automatic format conversion, also accommodating a variety of end-point devices in remote locations (e.g. physician offices). It normalizes remote devices, thus insulating laboratories from having to know the details and capabilities of the receiving site. MedNX also provides uninterrupted delivery service in the event that new LIS systems and/or end-point technologies are introduced.

SOLUTION BENEFITS

- *Eliminates costs related to maintenance and support of on-premise report distribution infrastructure, while improving technology and service capabilities.*
- *Scales to any required volume level without the need for additional capital or personnel investment.*
- *Eliminates dedicated outbound and remote telecommunication costs associated with your current report distribution infrastructure.*
- *Provides unmatched system availability and resiliency, ensuring your organization is able to securely exchange information – every time.*
- *Monitoring portal consolidates different delivery streams (fax, print, file transfer) into one view, allowing customer service teams to efficiently detect and remediate problems often before customers are aware.*
- *Customers experiencing internet connection issues can be quickly transitioned to an alternate delivery mode that can allow fax transmissions until the primary route is available.*

www.anx.com

Quick, Secure, Accurate Lab Report Distribution

With the MedNX cloud platform, your customers are afforded powerful self-service tools, allowing them to choose when and where they receive reports and information.

MedNX enables receipt of data files and report delivery in virtually any format. By consolidating all outbound distribution methods and normalizing all remote devices, you will have a unified method of transmitting results independent of the remote device, printer, application, connectivity, or file format.

MedNX provides:

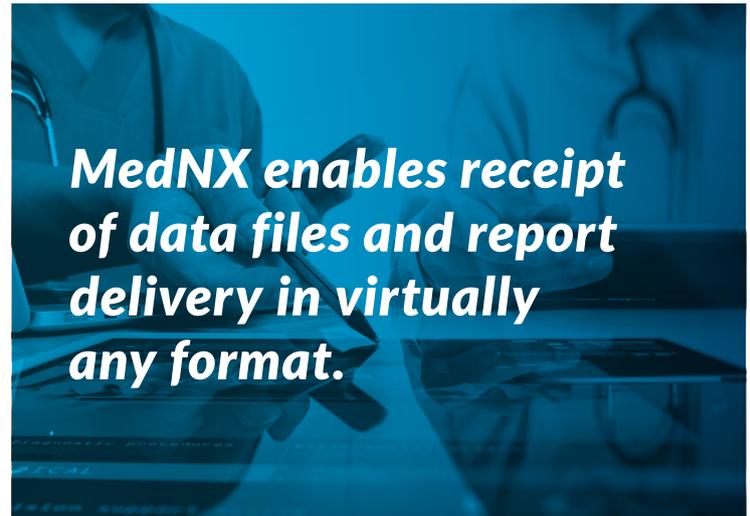
- Secure report delivery that meets strict industry encryption standards for data in transit and data at rest.
- Reliable delivery, including confirmation of delivery, real-time tracking, and detailed status feedback.
- Flexible delivery options and methods, including remote printing, fax, and electronic file delivery to EMRs.
- Support for a variety of file types, and dynamic conversion to the file type needed at the remote site.

Easy Implementation

Transition to the MedNX platform is easy. There is no need to change technology, infrastructure, or process. It is a seamless changeover, so it is simple for both you and your customers. Eliminating vulnerabilities, MedNX exceeds regulatory requirements and ensures that all access is secure, controlled, and audited. The MedNX tracking system identifies exactly when and where each file or document is delivered.

Delivery to Remote Printers

As a managed service, MedNX leverages your existing technology and eliminates on-site distribution architecture. It consolidates all printing generated by applications on one secure platform. As a result, you will achieve significant cost savings as you eliminate analog phone lines and leverage internet-based printing by using printers already in your customer's offices. In addition, volume-based subscription fees ensure you pay for only what you use.



Report Tracking and Customization

Your lab will benefit from comprehensive reports and visibility into the state of receiving devices in the field. This provides instant feedback to customer service teams, allowing you to quickly solve any issues customers may have and provide premium service versus competitors.

MedNX also enables you to customize and enhance reports so you can deliver high quality, color reports, enhancing value and customer satisfaction.

Security and Compliance

MedNX provides leading edge security and infrastructure resiliency; ensuring labs can securely exchange information with your customers and partners. We reduce risk by using two HIPAA compliant, geographically redundant data centers.

Quick and Easy Customer Onboarding

MedNX allows labs to more quickly acquire customers and enable them to do business with you. Your customers and partners are connected in hours, not weeks.

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